



Filing a Health Maintenance Screening Benefit Claim

Your Health Maintenance Screening Benefit, or HMS Benefit,¹ may be available with our Supplemental products (Accident, Critical Illness² or Hospital Indemnity insurance).³ Standard Insurance Company is here to help you file your claim.

What is HMS Benefit and how does it work?

With this benefit, you can receive payments once per calendar year when you or your covered dependents complete [covered screenings](#).

This benefit enables you to get regular checkups, which are important to maintain health. We make direct benefit payments to you for covered screenings.

How can I access Supplemental Benefits?

To receive direct benefit payments, you need to file a claim that we approve. We make the process easy, so you can focus on what matters most — your health.

How can I file a claim online?

- 1 [Log in](#) at [standard.com](#).
 - 2 After logging in, go to the HMS section and click **Start a New Claim**.
 - 3 This will take you to the **Set Up Your Claim** page. Choose the insurance that applies to your claim and follow the instructions.
-  Don't have an account? You'll need to [create an account](#) to file your claim and log in.
-  For more details, follow [these instructions](#) to file a claim online.

Other ways to file a claim

Completed, signed and dated forms, including supporting documentation, can also be filed by:

-  You can call 800.634.1743 to start filing a claim with us.
-  SupplementalNewClaim@standard.com. Please include, when possible, your employer name and policy number, insured's name and claim number.

Please keep in mind that communications via email are not secure. While unlikely, there is a possibility that information can be intercepted in transmission or misdirected and read by other parties besides the recipient to whom it is addressed.

-  Standard Insurance Company
PO Box 2800
Portland OR 97208

-  Or you can fax completed forms to our office 833.289.5001.



What if I have more questions?

Check out the **Frequently Asked Questions** page for filing a claim:

- [Health Maintenance Screening Benefit Claim FAQ](#)

Standard Insurance Company | 1100 SW Sixth Avenue | Portland OR 97204 | [standard.com](#)

- 1 The Health Maintenance Screening Benefit is not available in all states or on all products.
- 2 Critical Illness is called Specified Disease in Vermont.
- 3 Accident, Critical Illness and Hospital Indemnity insurance are limited benefit policies. Not all benefits are available in all states.

The Standard is a marketing name for StanCorp Financial Group, Inc. and subsidiaries. Insurance products are offered by Standard Insurance Company of 1100 SW Sixth Avenue, Portland, Oregon in all states except New York. Product features and availability vary by state and are solely the responsibility of Standard Insurance Company.