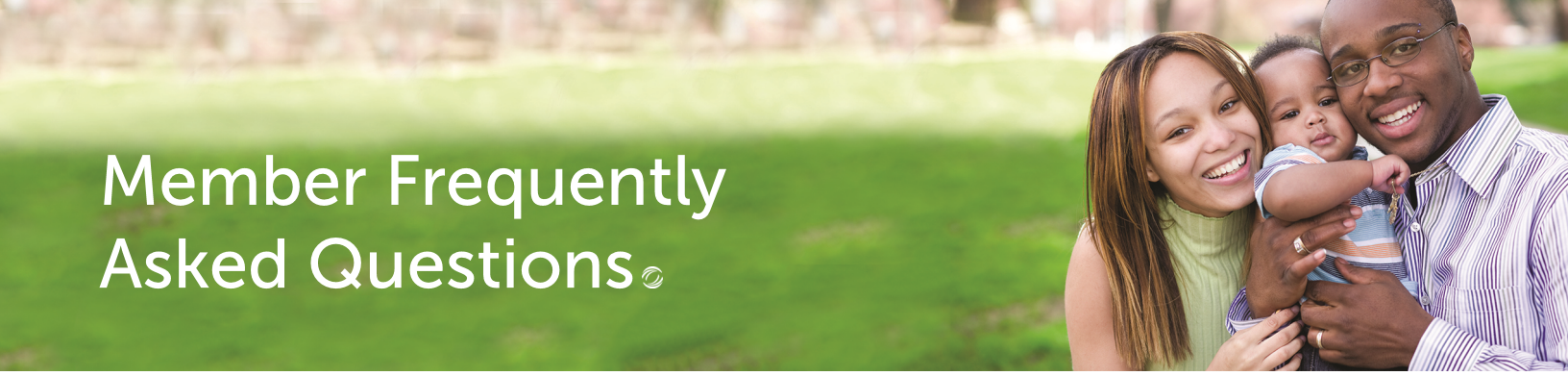

Member Frequently Asked Questions

We're sure you have some questions. If you can't find the answer you're looking for here, please contact Customer Service at 800.883.5747.

What are the new business names under the Superior Vision brand?

Block Vision of Texas, Inc. is operating under a dba as Superior Vision of Texas

Will there be any changes to the provider network?

No. You'll still have access to the same provider network. You will, however, see new names for the networks.
Block Vision of Texas, Inc. is named Superior Select Southwest

Will my group number/plan number stay the same?

Yes.

Will I need a new Member ID card?

No. There's no need for a new card. Existing Member ID cards will be accepted by our in-network providers.
At SuperiorVision.com, you can print copies of your new ID card from the secure member are.

How do I login to the secure area of SuperiorVision.com?

You will need to register online for a new Superior Vision account. Instructions are avaialble on the Member login page at SuperiorVision.com.

Will the website address be the same?

Go to SuperiorVision.com

Who do I contact if I have a question about my benefits?

You can email us at contactus@superiorvion.com or call 800.507.3800.

You'll have access to extended Customer Service hours:

Monday-Friday:	5:00 am – 6:00 pm PST
Saturday:	8:00 am – 1:30pm PST

SUPERIOR VISION
See yourself healthy.